

THE RESELLER'S CONTROL PANEL

Overview

The Control Panel makes managing your Clients and web space fun and easy. This extraordinary interface offers you a way to quickly view account-related information and provides easy access to the wide variety of tools and utilities that come with your account. With the click of a mouse, you can administer your Reseller web space, e-mail accounts, directories and all the special features offered. Gain control and flexibility to make changes within your own time frame and according to your own particular business needs.

The Beginning:

By using the URL (Given By Administrators) you will get the following Screen. (Screen Shot 1)



Screen Shot 1

What to Do?

In the above screen enter your Admin (Login Name; Provided By Administrator) and Password (No need to give Domain name). And just a button far away from your Real Space. Click GO, and you will get following Screen. (Screenshot 2)

What is in this Screen?

This is the screen from where you can access your Real Space. By using this Screen you can manage your Clients (Create New Clients, Edit them, Delete Them), Check Your Status, Change your Reseller Control Panel Access Password and Log Out from your Control Panel.

NOTE: It is Very Important to Log Off after managing your Clients. (Security Purpose).



Screen Shot 2

How can I create new Physical Client (Map a New Domain)?

To Map a New Domain click on “Create New Client” it will take you to the next screen (Screen Shot 3)

What is Physical Domain?

Physical Domain means a Domain, which will host on the server . all data is actually stored on the server.

Check the following Screen (Screen Shot 3)

Synchronage TECHNOLOGIES Copyright ©2000 **Control Panel**

Reseller Administration

ALL FIELDS ARE **COMPULSORY**.

CREATE NEW CLIENT

CONTACT DETAILS

Client name: Client's Name Here
Address: Client's Address Here
City: Client's City
State: Client's State
Pin Code: 0000
Country: United States Of America
Phone No.: 0000
Fax No.: 0000
Email: admin@domain.com
Web Site (Form : xyz.com): www. domain.com
Comments:

AUTHENTICATION DETAILS

Client Login: domain
Client Password: *****

CLIENT PRIVILEGES

Type Of Hosting: Physical Forwarding
Forward Address: http://
Status: On Off
No. Of Peps: 25
No. Of Aliases: 25
No. Of Autoresponders: 20
No. Of Mailing Lists: 12
Amount Of Total Space: 50000 In KB
Traffic: 1024 In KB

JSP: FRONT PAGE: MYSQL: WEB REPORTS: DNS ADMIN:

SAVE

[Back To Menu](#)

Screen Shot 3

How to enter Form?

Form is easy to fill following are the fields which are important.

- **Email Address:** Give a valid Email Address of a client.
- **Domain Name:** Here you have to put Client's Domain name without www (for Example domain.com)
- **Comments:** This is for your Convenience. You can make Notes for Client.
- **Client Login:** Enter Client Login (for FTP and Clients Control Panel Access.) Please note enter only Alpha Numeric characters.). As a rule of the thumb it should be the first 16 characters of a Domain Name. [This field does not allow the first character as numeric]
- **Client Password:** Here you can assign Password for accessing Domain (in FTP and Control Panel) Later Client can change password as per his requirement under his Client's Control Panel.
- **Type of Hosting:** If data of the Domain will be hosted on the Server, it will be Physical Domain.
- **Forward Address:** No need to give any thing here if Domain is Physical.
- **Status:** You can switch a Domain On/Off. (Http Access Off or we can say you can temporarily shut down the Domain without removing Domain from control panel)
- **No. of Pops:** Here you have to give number of POP Ids you want to give to client.
- **No. of Aliases:** Here you have to give Number of Aliases you want to give to client.
- **No. of Auto responders:** Here you have to give Number of Auto responders you want to give to client.
- **No. of Mailing List:** Here you can assign a Number of how much Mailing List can be used by the client.
- **Amount of Total Space:** Here you can Assign Amount of Total Space you want to give a client. Please NOTE: 1000 = 1 MB.
- **Traffic:** Here you can assign traffic/data transfer to the Domain. (If Don't know what to do; Just give 1024)

At the last you will get 5 Options for a Domain. These are the features you want activated for the domain. We recommend enabling them only if your customer will use these features.

Forwarding Domain

A Forwarding **Domain** is a domain name that serves as a “pointer” to another domain. When people visit this Forwarding domain with their web browser, they are automatically sent or forwarded to the domain that the Forwarding domain is pointing to. Users who type in one URL are automatically sent to a different previously determined URL.

How to map a Forwarding Domain?

Check the Following Screen for setting up a forwarding Domain.(Screen Shot 4)

The screenshot shows the 'Reseller Administration' interface for 'Synchronage TECHNOLOGIES'. The main heading is 'CREATE NEW CLIENT'. Below this, there are three sections: 'CONTACT DETAILS', 'AUTHENTICATION DETAILS', and 'CLIENT PRIVILEGES'.
 - **CONTACT DETAILS:** Fields include Client name, Address, City, State, Pin Code, Country (set to United States Of America), Phone No., Fax No., Email (admin@domain.com), and Web Site (www.domain.com).
 - **AUTHENTICATION DETAILS:** Fields for Client Login (domain) and Client Password (masked with dots).
 - **CLIENT PRIVILEGES:** 'Type Of Hosting' has 'Physical' and 'Forwarding' options. 'Forwarding' is selected and circled in red. Below it, 'Forward Address' is set to 'http://anotherdomain.com'. There are also 'On' and 'Off' radio buttons, with 'On' selected. Other fields include 'Status', 'No. Of Pops', 'No. Of Aliases', 'No. Of Autoresponders', 'No. Of Mailing Lists', 'Amount Of Total Space', and 'Traffic', each with an input field and a unit indicator (In KB).
 At the bottom, there are checkboxes for 'JSP', 'FRONT PAGE', 'MYSQL', 'WEB REPORTS', and 'DNS ADMIN'. A prominent 'SAVE' button is located at the bottom center.

Screen Shot 4

- Rest of the things will be same as previous.
- To make a Domain Forwarding Click on **Forwarding** under Type of Domain.
- Type the forwarding Domain Address in Forward Address.

NOTE: No Need to give any Other Details for a forwarding Domain. And Click Save. It will take you to Net Screen (Screen Shot 5)

What is Next?

You will get following screen after mapping a Domain. Here you can Modify or Delete a Domain. (Screen Shot 5)



Screen Shot 5

How to Modify a Domain?

Click on Modify of corresponding Domain and it will open a same screen as at the time of creating a new Domain.


- NOTE:**
1. You cannot modify the Domain name.
 2. Once you click Delete it will ask for Confirmation. After Confirmation the mapping of Domain as well as the Data and Email Accounts will be deleted from the server permanently.

TIPS:

- You can also Change Status of Domain From On to Off if you want a Domain temporarily switched off by just click on link “ON”.
- You can sort clients by Name or Date of Mapping by clicking links under Clients Name Option (Blue Bar)
- A Click on Client’s name will take you to Clients Control Panel.
- On the Screen you will also get two bulbs they are indicators of Space and Traffic. If a client exceeds his Quota the bulb will change to RED.

How to Check Reseller Status?

To check you Reseller Status; Click on Reseller Status (Screen Shot 5) and you will get following Screen.



The screenshot shows the Synchronage Technologies Control Panel. At the top, it says 'Synchronage TECHNOLOGIES Copyright ©2009' and 'Control Panel'. Below this, a message states 'demo 's status is on.'. A table displays the following data:

PRIVILEGE	ALLOTTED	USED
No. Of Domains	200	4
No. Of Pops	500	85
No. Of Aliases	Unlimited	7386
No. Of Autoresponders	200	80
No. Of Mailing Lists	200	20
Amount Of Total Space	500000	235000
Traffic	490600	6144

At the bottom of the table area, there is a link labeled 'BACK TO MENU'.

Screen Shot 6

This Screen will tell you how much Privilege you have allotted and how much you have used.

How to Change Reseller Password?

Click on Change Password Link (in Screen Shot 5) it will give you following Screen (Screen Shot 7) where you can Enter your New Reseller Password and Click GO.



The screenshot shows the Synchronage Technologies Control Panel. At the top, it says 'Synchronage TECHNOLOGIES Copyright ©2009' and 'Control Panel'. Below this, the text 'Reseller Administration' is displayed. A form titled 'Change Database Password For (Reseller demo)' contains an input field labeled 'Enter New Password' and a yellow 'GO' button. At the bottom of the form area, there is a link labeled 'BACK TO MENU'.

Screen Shot 7

And after completing your work click on LOG OUT. (Screen Shot 5).